

Quick guide

Find your Android MAC address



Android devices with Android 10 and higher

For Android 10 and higher, the device assigns a randomised MAC address for each SSID by default. When using a hotspot with HOTSPLOTS there are basically two options:

Option 1: Keep the default setting and use randomised MAC address. If the MAC address should be registered as free, the specific MAC address for the corresponding SSID must be retrieved.

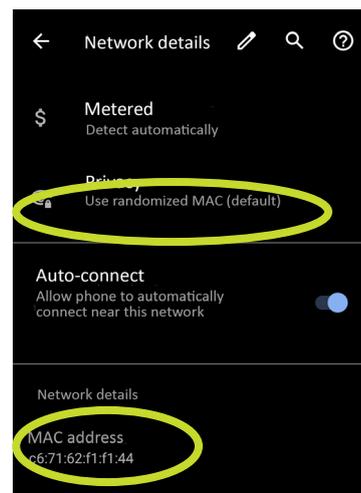
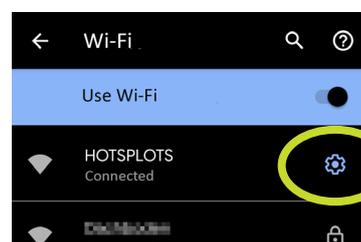
How to find the randomised MAC address

Open the settings of your device (*). Select “Wireless & Networks” and choose “Wi-Fi”. Tap the gear icon of the selected Wi-Fi. There you can find the randomised MAC address and switch this function on or off.

Option 2: Turn off the randomised MAC address for the selected Wi-Fi connection and use the device’s MAC address instead.

How to find the device MAC address of your Android mobile device

Open settings of your device. Scroll down and select “About phone”. For Android 11 and higher you can here find the randomised MAC addresses for each SSID already used as well as the permanent MAC address of your phone.



Android devices with Android 9

Open settings (*) of your Android mobile device. Scroll down and select “About phone”. Here you see various data. You can find the MAC address of your mobile device under “Wi-Fi MAC address”.

Note: In Android 9, you can enable a developer option (disabled by default) to have the device use a randomised MAC address when connecting to a Wi-Fi network.

Android devices up to Android 8.0

Open settings (*) of your Android mobile device. Select “System” and tap the button “About phone”. You can find the MAC address of your mobile device under “Wi-Fi MAC address”.

(*) Depending on the manufacturer of your mobile device, menu items may have slightly different titles.

Quick guide

Find your iOS MAC address



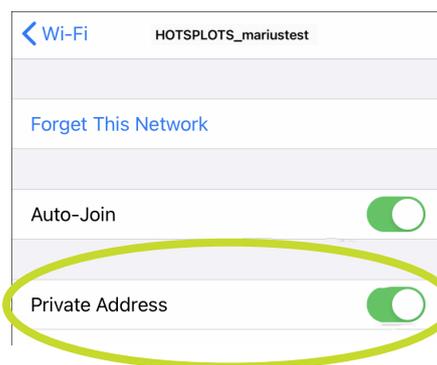
iPhone or iPad with iOS 14 or higher

Starting with iOS 14, Apple offers the possibility to use a different MAC address for each Wi-Fi network (so-called “Private address”). By default, this function is set for all Wi-Fi connections.

Turn on/off the use of private Wi-Fi addresses in a network/ Displaying your MAC address

Open the settings of your iPhone or iPad. Tap “Wi-Fi”. Tap the blue icon (i) next to the selected network. Here you can switch on or off the function for using a private Wi-Fi address and also find the MAC address used.

Select “General” > “About” > “Wi-Fi address” to show the MAC address of your iOS device.



iPhone or iPad up to iOS 13

Open the settings of your iPhone or iPad. Select “General” > “About” > “Wi-Fi address” to show the MAC address of your iOS device.

